

DHS GRIEVANCE PROGRAM

The Oklahoma Department of Human Services provides a formal **Grievance Program** to help employees resolve disputes they are unable to settle at the local level. Disputes may also be referred to the **Mediation Program** at any time during the grievance process.

Detailed information on the **Grievance Program** is available in the DHS Publication 04-06-Employee Grievance Handbook, located on the InfoNet, or in DHS: 2-1-150 through DHS: 2-1-163. For information on the **Mediation Program**, see DHS: 2-1-168 and DHS: 2-1-169.

DHS GRIEVANCE MANAGER:

Kim Houck 405-522-2089

DHS ASSISTANT GRIEVANCE MANAGER:

Lesley Garrison 405-522-0992

Human Resource Management, Employee Relations
Attention: Grievance Manager
P.O. Box 25235
Oklahoma City, OK 73125-0352

YOUR LOCAL GRIEVANCE FACILITATOR IS:

