

DHS GRIEVANCE & MEDIATION PROGRAMS

The Oklahoma Department of Human Services provides a formal **Grievance Program** and a **Mediation Program** to help employees resolve disputes they are unable to settle at the local level. The **Mediation Program** is available at any time during the grievance process and for issues not associated with a formal grievance.

For information on the **Grievance Program** see DHS: 2-1-150 through DHS: 2-1-163. For information on the **Mediation Program** see DHS: 2-1-168 and DHS: 2-1-169.

For questions regarding the grievance and/or mediation programs, or to send your grievance or mediation request, use the email address below.

STO.HRM.GRIEVANCE@okdhs.org

Human Resource Management,
Performance and Compliance Management
Attention: Grievance Manager
P.O. Box 25235
Oklahoma City, OK 73125-0352

DHS GRIEVANCE MANAGER:
Lesley Garrison (405) 522-0992

DHS ASSISTANT GRIEVANCE MANAGER:
Rachel Mitchell (405) 522-6003

