

# GROWING in a NEW DIRECTION

## SFY 2014-2015 Strategy Map

### OUR MISSION

We improve the quality of life of vulnerable Oklahomans by increasing people's ability to lead safer, healthier, more independent and productive lives.

### OUR VISION

DHS provides help and offers hope to vulnerable Oklahomans through stronger practices, involved communities and a caring and engaged workforce.

### OUR VALUES

Compassion • Respect • Safety • Quality • Innovation



<p><b>Oklahomans lead safer, healthier, more independent and productive lives.</b></p> <p>We will:</p> <ul style="list-style-type: none"><li>• Reduce the incidence of abuse, neglect and exploitation in Oklahoma</li><li>• Reduce participation barriers for Oklahomans who are eligible to receive DHS services</li><li>• Improve the well-being of Oklahomans</li></ul>	<p><b>Our workforce is informed, supported and engaged.</b></p> <p>We will:</p> <ul style="list-style-type: none"><li>• Create and maintain a healthy work environment built on trust, respect and effective communication</li><li>• Increase our work-related skills and knowledge</li><li>• Provide opportunities to improve our physical, emotional and financial health</li></ul>	<p><b>We are engaged with communities to meet the needs of vulnerable Oklahomans.</b></p> <p>We will:</p> <ul style="list-style-type: none"><li>• Improve communications with community partners and key stakeholders</li><li>• Build and strengthen community partnerships to provide clients greater access to resources</li></ul>	<p><b>We have a culture of continuous improvement.</b></p> <p>We will:</p> <ul style="list-style-type: none"><li>• Increase the number of systematic process improvement projects, across the department, designed to improve and promote excellent service delivery and client satisfaction</li><li>• Maintain a culture of accountability, including fiscal integrity, at all levels of the department</li><li>• Increase the understanding and application of outcome-focused performance and evidence-based practices</li></ul>
---	---	--	---

Figure 1. SFY 2014-2015 Strategy Map