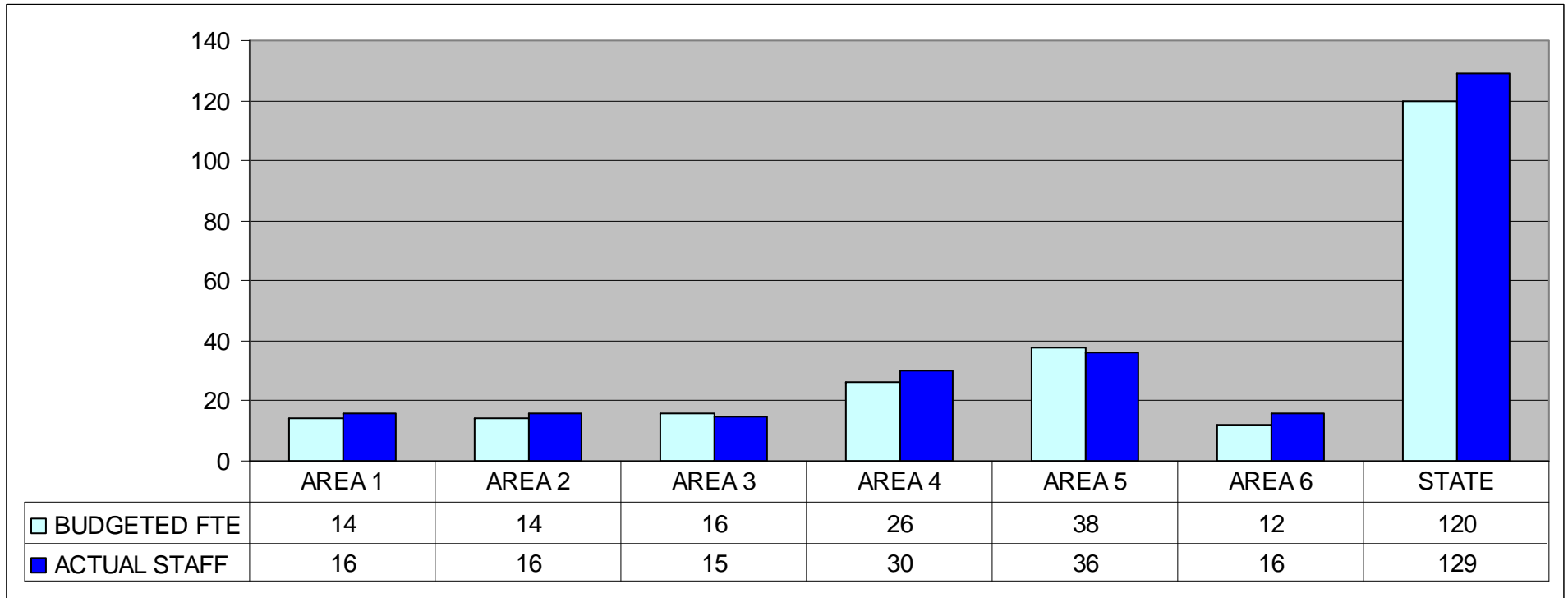


APS Investigation Initiation and Completion Timeliness Report

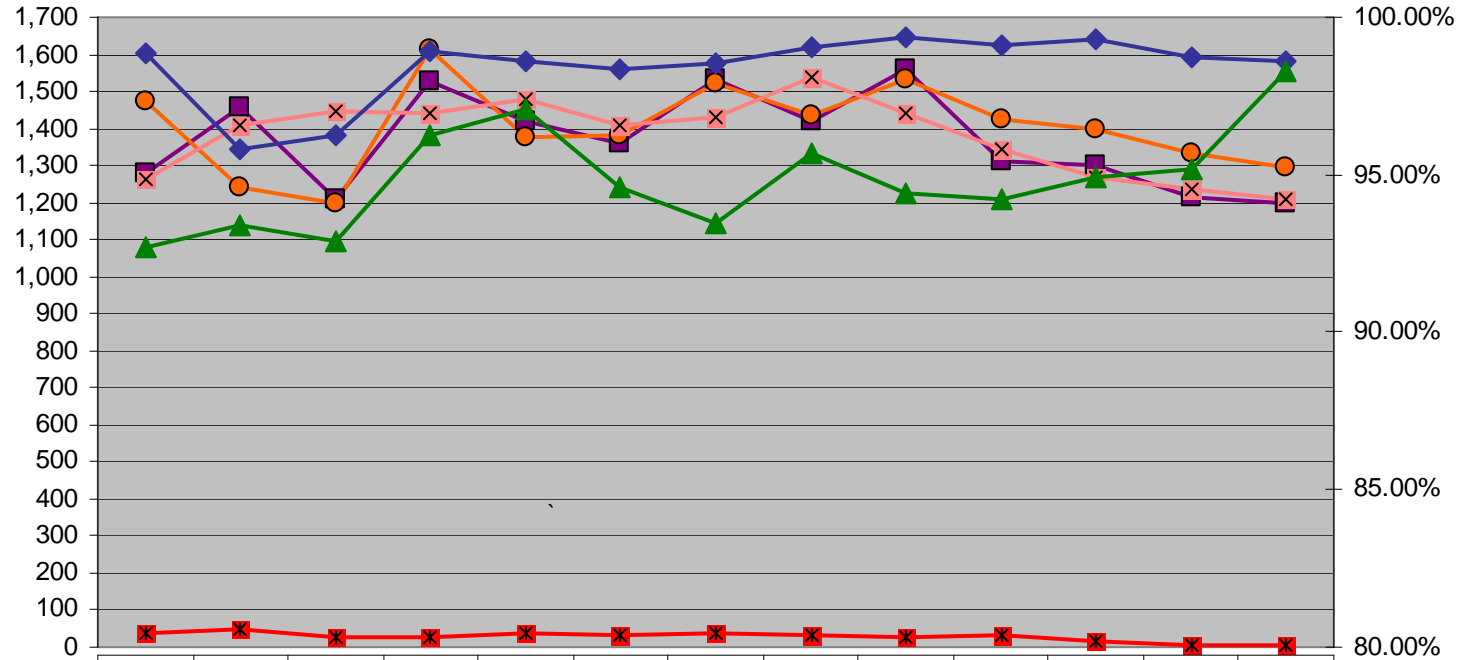
December
2011

Report Date: 1/12/2011 6:19:28 AM

Area	Referrals Assigned	Investigations Initiated Timely	%Investigations Initiated Timely	Investigations Completed	Investigations Completed Timely	%Investigations Completed Timely	Current Pending	Past Due	Past Due w/ Approved Extension	Total Past Due
Area 1	112	110	98.21%	160	156	97.50%	100	1	1	0
Area 2	129	128	99.22%	124	124	100.00%	139	14	13	1
Area 3	169	168	99.41%	189	189	100.00%	173	3	3	0
Area 4	229	227	99.13%	277	275	99.28%	229	1	0	1
Area 5	361	352	97.51%	363	358	98.62%	317	7	4	3
Area 6	200	198	99.00%	180	169	93.89%	253	12	11	1
State	1,200	1,183	98.58%	1,293	1,271	98.30%	1,211	38	32	6



APS Investigation Initiation and Completion Timeliness Report



	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
■ Referrals Assigned	1,280	1,459	1,210	1,527	1,417	1,361	1,534	1,422	1,557	1,313	1,303	1,212	1,200
● Investigations Completed	1,476	1,240	1,196	1,613	1,374	1,379	1,520	1,435	1,535	1,426	1,396	1,332	1,293
× Current Pending	1,263	1,411	1,446	1,442	1,477	1,409	1,429	1,539	1,443	1,346	1,269	1,234	1,211
× Total Past Due	37	49	26	27	39	32	40	34	27	35	14	6	6
◆ % Investigations Initiated Timely	98.83%	95.82%	96.28%	98.89%	98.59%	98.38%	98.57%	99.02%	99.36%	99.09%	99.31%	98.76%	98.58%
▲ % Investigations Completed Timely	92.68%	93.39%	92.89%	96.28%	97.09%	94.63%	93.49%	95.68%	94.40%	94.25%	94.91%	95.20%	98.30%

Investigations and referrals are counted in units of persons.