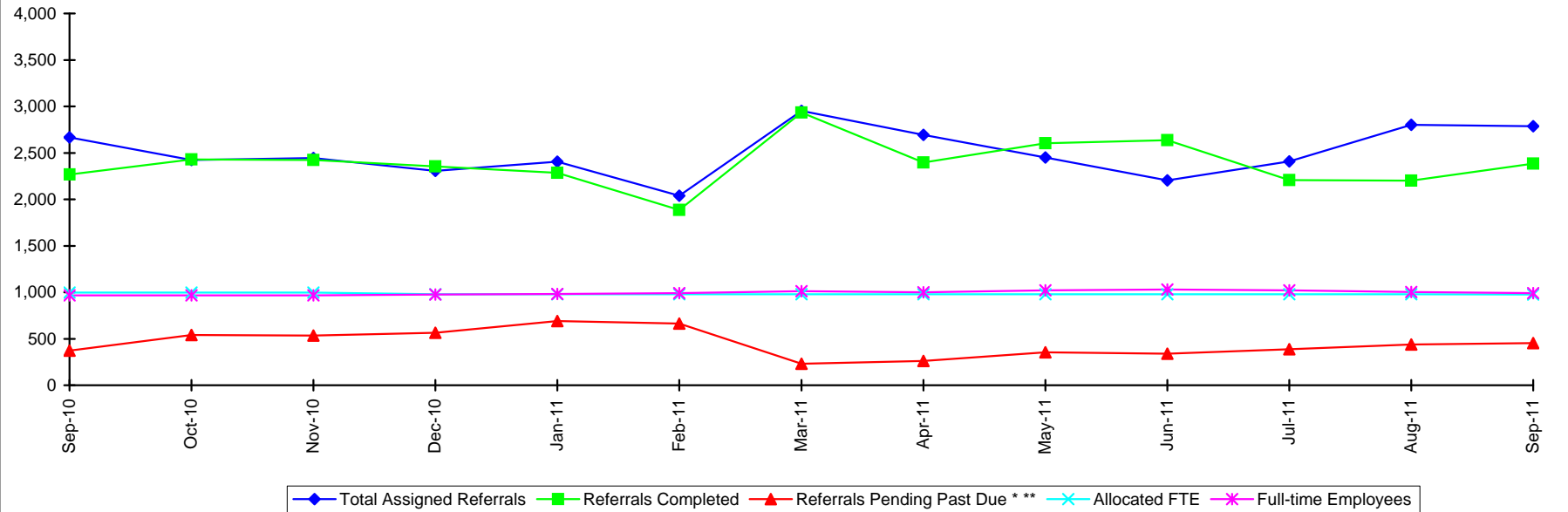


### All Areas Child Welfare Referrals and FTE

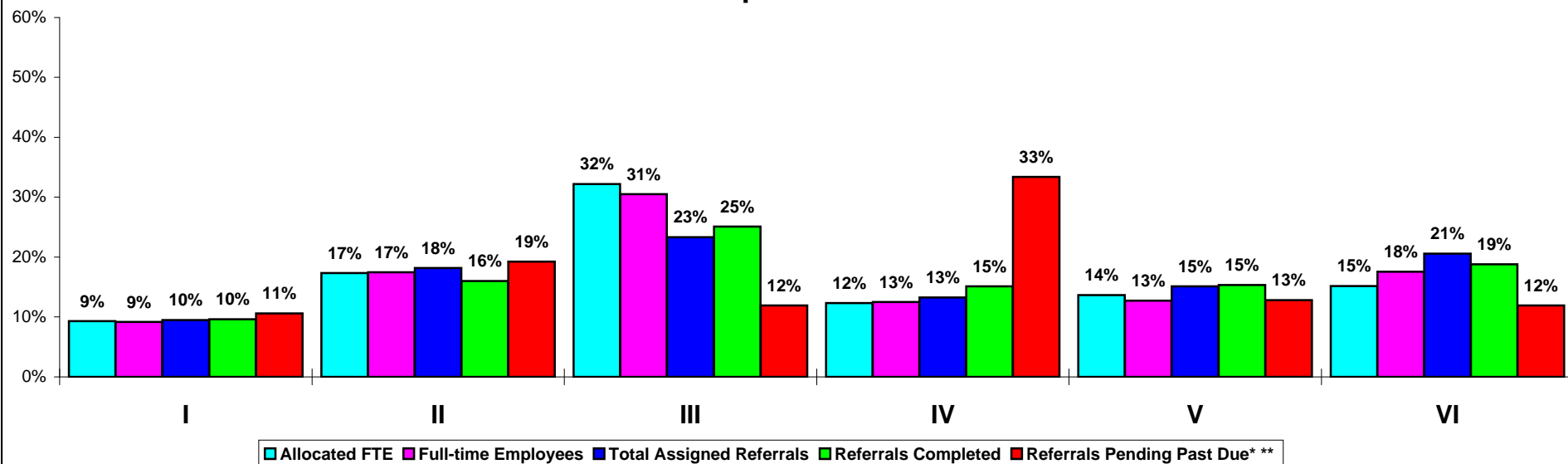


All Areas	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	810	696	704	692	757	626	911	830	703	659	768	904	856
PII Referrals	1,856	1,728	1,740	1,614	1,649	1,413	2,041	1,863	1,747	1,546	1,641	1,897	1,930
<b>Total Assigned Referrals</b>	<b>2,666</b>	<b>2,424</b>	<b>2,444</b>	<b>2,306</b>	<b>2,406</b>	<b>2,039</b>	<b>2,952</b>	<b>2,693</b>	<b>2,450</b>	<b>2,205</b>	<b>2,409</b>	<b>2,801</b>	<b>2,786</b>
Screened Out/Other	3,031	2,777	2,760	2,700	2,908	2,247	3,400	3,444	3,240	3,104	2,787	3,427	3,167
<b>Total Referrals</b>	<b>5,697</b>	<b>5,201</b>	<b>5,204</b>	<b>5,006</b>	<b>5,314</b>	<b>4,286</b>	<b>6,352</b>	<b>6,137</b>	<b>5,690</b>	<b>5,309</b>	<b>5,196</b>	<b>6,228</b>	<b>5,953</b>
<b>Referrals Completed</b>	<b>2,267</b>	<b>2,429</b>	<b>2,422</b>	<b>2,355</b>	<b>2,284</b>	<b>1,886</b>	<b>2,934</b>	<b>2,395</b>	<b>2,603</b>	<b>2,638</b>	<b>2,206</b>	<b>2,201</b>	<b>2,383</b>
Closed - Unable to Locate	85	71	76	96	77	67	107	61	104	122	94	93	75
Ref Pending w/in Time Frame	4,259	4,002	3,953	3,772	3,687	3,790	4,129	4,336	3,990	3,441	3,492	3,954	4,266
<b>Referrals Pending Past Due * **</b>	<b>372</b>	<b>542</b>	<b>535</b>	<b>564</b>	<b>691</b>	<b>663</b>	<b>230</b>	<b>262</b>	<b>354</b>	<b>340</b>	<b>388</b>	<b>437</b>	<b>452</b>
<b>Total Referrals Pending* **</b>	<b>4,631</b>	<b>4,544</b>	<b>4,488</b>	<b>4,336</b>	<b>4,378</b>	<b>4,453</b>	<b>4,359</b>	<b>4,598</b>	<b>4,344</b>	<b>3,781</b>	<b>3,880</b>	<b>4,391</b>	<b>4,718</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	230	196	171	119	191	119	96	163	159	107	46	92	105
NC No Contacts	230	196	171	119	191	119	96	163	159	107	46	92	105
<b>Allocated FTE</b>	<b>997</b>	<b>997</b>	<b>997</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>978</b>	<b>975</b>
<b>Full-time Employees</b>	<b>967</b>	<b>967</b>	<b>966</b>	<b>977</b>	<b>983</b>	<b>991</b>	<b>1,013</b>	<b>1,000</b>	<b>1,020</b>	<b>1,030</b>	<b>1,021</b>	<b>1,003</b>	<b>990</b>

\*Some investigations are awaiting information from law enforcement, medical providers and/or other government agencies.

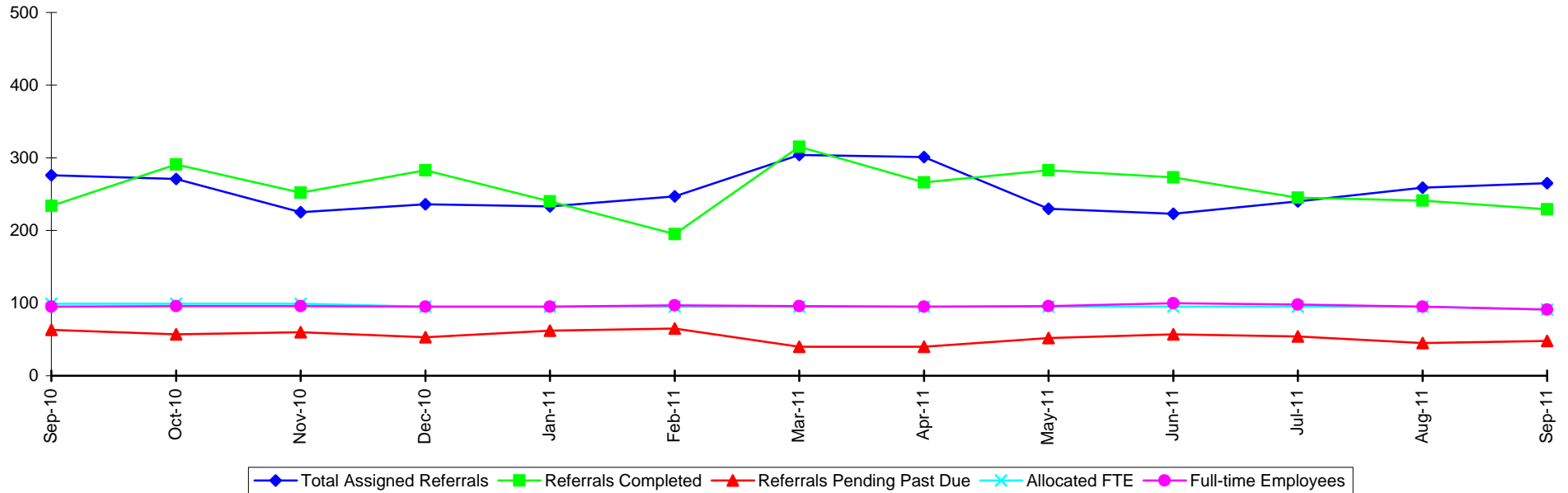
\*\* Effective January 2010 the total pending past due included past due foster home investigations as per policy.

## Child Welfare Referrals and FTE, Percent of State Totals by Area September 2011



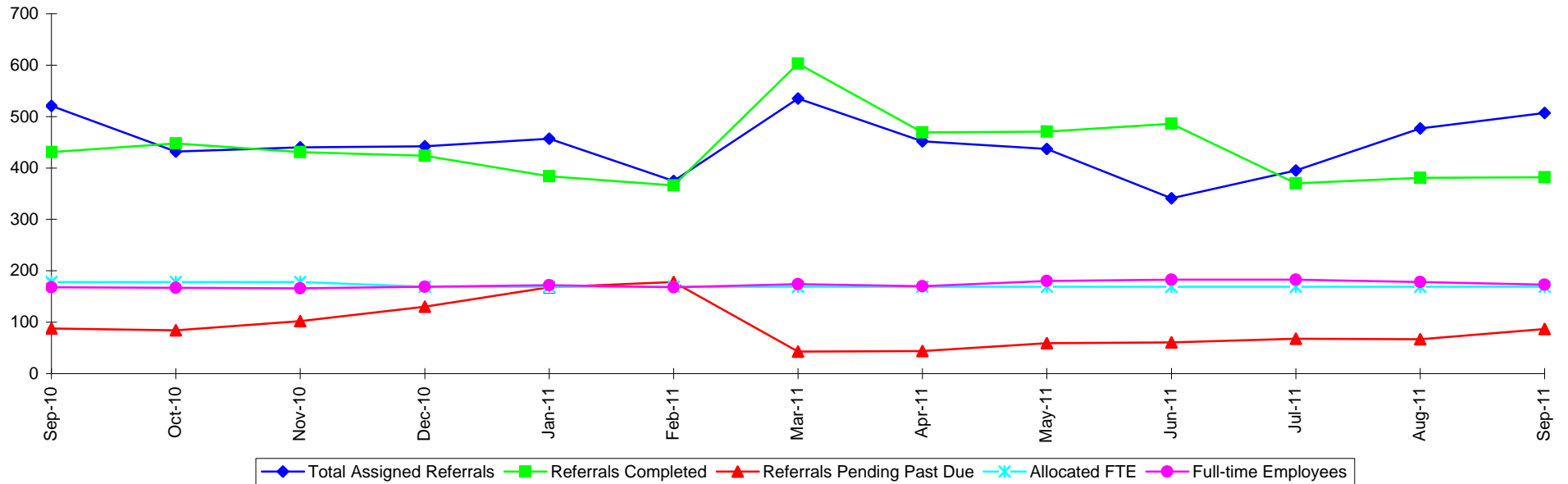
Sep-11	Total	I		II		III		IV		V		VI	
		Total	%	Total	%	Total	%	Total	%	Total	%	Total	%
PI Referrals	856	86	10.0%	149	17.4%	219	25.6%	100	11.7%	134	15.7%	168	19.6%
PII Referrals	1,930	179	9.3%	358	18.5%	431	22.3%	270	14.0%	287	14.9%	405	21.0%
<b>Total Assigned Referrals</b>	<b>2,786</b>	<b>265</b>	<b>9.5%</b>	<b>507</b>	<b>18.2%</b>	<b>650</b>	<b>23.3%</b>	<b>370</b>	<b>13.3%</b>	<b>421</b>	<b>15.1%</b>	<b>573</b>	<b>20.6%</b>
Screened Out/Other	3,167	54	1.7%	82	2.6%	1,954	61.7%	293	9.3%	571	18.0%	213	6.7%
<b>Total Referrals</b>	<b>5,953</b>	<b>319</b>	<b>5.4%</b>	<b>589</b>	<b>9.9%</b>	<b>2,604</b>	<b>43.7%</b>	<b>663</b>	<b>11.1%</b>	<b>992</b>	<b>16.7%</b>	<b>786</b>	<b>13.2%</b>
Referrals Completed	2,383	229	9.6%	382	16.0%	598	25.1%	360	15.1%	366	15.4%	448	18.8%
Closed - Unable to Locate	75	5	6.7%	6	8.0%	24	32.0%	7	9.3%	10	13.3%	23	30.7%
Ref Pending W/in Time Frame	4,266	353	8.3%	780	18.3%	1,047	24.5%	673	15.8%	686	16.1%	727	17.0%
Referrals Pending Past Due**	452	48	10.6%	87	19.2%	54	11.9%	151	33.4%	58	12.8%	54	11.9%
<b>Total Referrals Pending**</b>	<b>4,718</b>	<b>401</b>	<b>8.5%</b>	<b>867</b>	<b>18.4%</b>	<b>1,101</b>	<b>23.3%</b>	<b>824</b>	<b>17.5%</b>	<b>744</b>	<b>15.8%</b>	<b>781</b>	<b>16.6%</b>
NC PI No Contacts	0	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%
NC PII No Contacts	105	11	10.5%	27	25.7%	44	41.9%	4	3.8%	10	9.5%	9	8.6%
NC No Contacts	105	11	10.5%	27	25.7%	44	41.9%	4	3.8%	10	9.5%	9	8.6%
Allocated FTE	975	91	9.3%	169	17.3%	314	32.2%	120	12.3%	133	13.6%	148	15.2%
Full-time Employees	990	91	9.2%	173	17.5%	302	30.5%	124	12.5%	126	12.7%	174	17.6%

### Area I Child Welfare Referrals and FTE



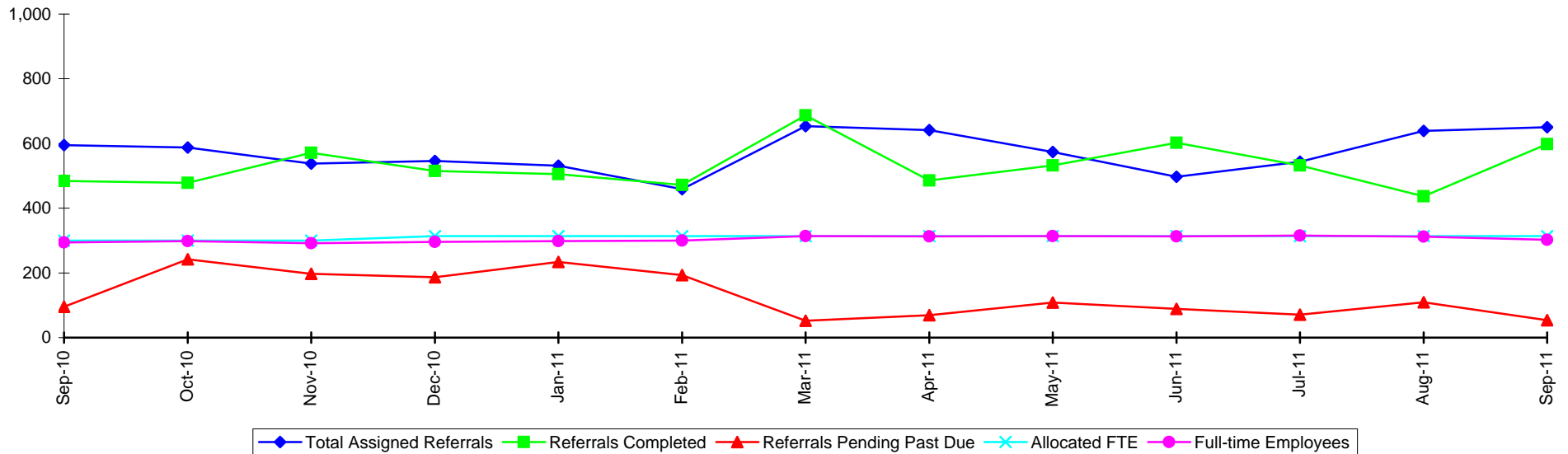
Area I	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	94	83	67	83	59	80	102	102	74	77	68	93	86
PII Referrals	182	188	158	153	174	167	202	199	156	146	172	166	179
<b>Total Assigned Referrals</b>	<b>276</b>	<b>271</b>	<b>225</b>	<b>236</b>	<b>233</b>	<b>247</b>	<b>304</b>	<b>301</b>	<b>230</b>	<b>223</b>	<b>240</b>	<b>259</b>	<b>265</b>
Screened Out/Other	34	35	22	24	21	37	21	27	104	97	73	68	54
<b>Total Referrals</b>	<b>310</b>	<b>306</b>	<b>247</b>	<b>260</b>	<b>254</b>	<b>284</b>	<b>325</b>	<b>328</b>	<b>334</b>	<b>320</b>	<b>313</b>	<b>327</b>	<b>319</b>
<b>Referrals Completed</b>	<b>234</b>	<b>291</b>	<b>252</b>	<b>283</b>	<b>240</b>	<b>195</b>	<b>315</b>	<b>266</b>	<b>283</b>	<b>273</b>	<b>245</b>	<b>241</b>	<b>229</b>
Closed - Unable to Locate	5	3	5	7	5	7	9	4	9	10	2	6	5
Ref Pending W/in Time Frame	449	433	399	359	347	392	405	436	360	299	301	323	353
<b>Referrals Pending Past Due</b>	<b>63</b>	<b>57</b>	<b>60</b>	<b>53</b>	<b>62</b>	<b>65</b>	<b>40</b>	<b>40</b>	<b>52</b>	<b>57</b>	<b>54</b>	<b>45</b>	<b>48</b>
<b>Total Referrals Pending</b>	<b>512</b>	<b>490</b>	<b>459</b>	<b>412</b>	<b>409</b>	<b>457</b>	<b>445</b>	<b>476</b>	<b>412</b>	<b>356</b>	<b>355</b>	<b>368</b>	<b>401</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	14	7	16	6	7	12	7	2	15	10	4	4	11
NC No Contacts	14	7	16	6	7	12	7	2	15	10	4	4	11
<b>Allocated FTE</b>	<b>99</b>	<b>99</b>	<b>99</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>95</b>	<b>91</b>
<b>Full-time Employees</b>	<b>95</b>	<b>96</b>	<b>96</b>	<b>95</b>	<b>95</b>	<b>97</b>	<b>96</b>	<b>95</b>	<b>96</b>	<b>100</b>	<b>98</b>	<b>95</b>	<b>91</b>

### Area II Child Welfare Referrals and FTE



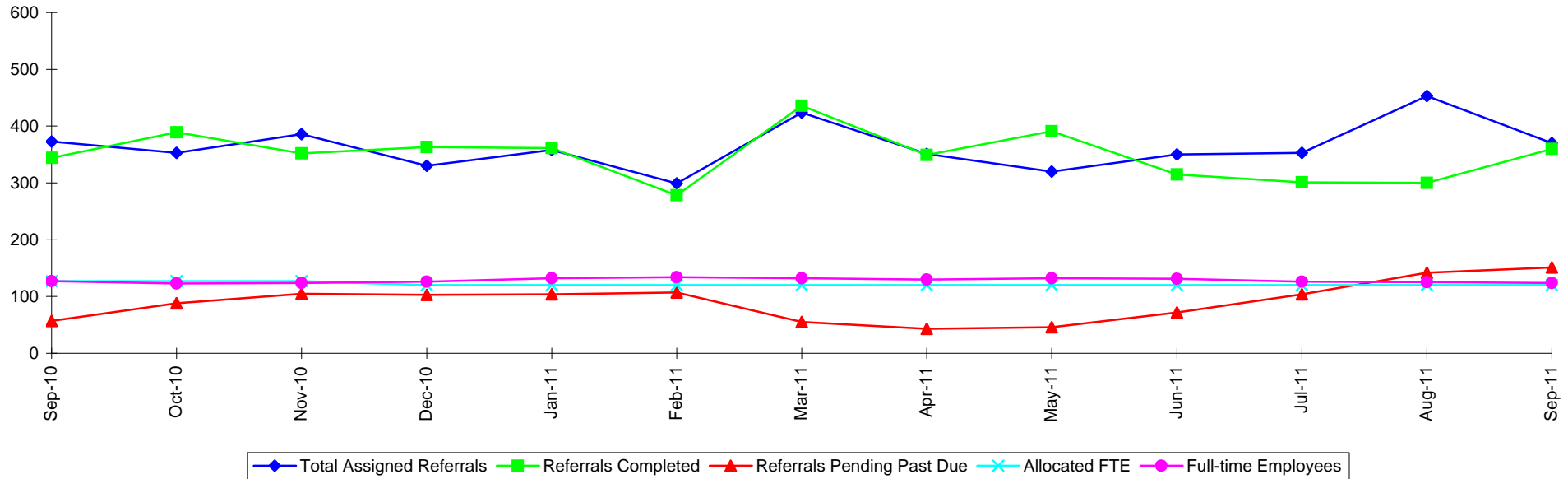
Area II	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	167	141	125	153	146	125	159	153	135	85	129	165	149
PII Referrals	354	291	315	289	311	250	376	299	302	256	266	312	358
<b>Total Assigned Referrals</b>	<b>521</b>	<b>432</b>	<b>440</b>	<b>442</b>	<b>457</b>	<b>375</b>	<b>535</b>	<b>452</b>	<b>437</b>	<b>341</b>	<b>395</b>	<b>477</b>	<b>507</b>
Screened Out/Other	61	62	33	27	39	50	17	40	182	183	109	92	82
<b>Total Referrals</b>	<b>582</b>	<b>494</b>	<b>473</b>	<b>469</b>	<b>496</b>	<b>425</b>	<b>552</b>	<b>492</b>	<b>619</b>	<b>524</b>	<b>504</b>	<b>569</b>	<b>589</b>
<b>Referrals Completed</b>	<b>431</b>	<b>448</b>	<b>431</b>	<b>424</b>	<b>384</b>	<b>366</b>	<b>603</b>	<b>469</b>	<b>471</b>	<b>486</b>	<b>370</b>	<b>381</b>	<b>382</b>
Closed - Unable to Locate	20	7	3	14	9	14	13	11	16	15	7	9	6
Ref Pending W/in Time Frame	781	762	756	730	758	754	819	794	729	573	583	670	780
<b>Referrals Pending Past Due</b>	<b>88</b>	<b>84</b>	<b>102</b>	<b>130</b>	<b>168</b>	<b>178</b>	<b>43</b>	<b>44</b>	<b>59</b>	<b>61</b>	<b>68</b>	<b>67</b>	<b>87</b>
<b>Total Referrals Pending</b>	<b>869</b>	<b>846</b>	<b>858</b>	<b>860</b>	<b>926</b>	<b>932</b>	<b>862</b>	<b>838</b>	<b>788</b>	<b>634</b>	<b>651</b>	<b>737</b>	<b>867</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	15	18	25	22	42	18	26	28	36	9	3	10	27
NC No Contacts	15	18	25	22	42	18	26	28	36	9	3	10	27
<b>Allocated FTE</b>	<b>178</b>	<b>178</b>	<b>178</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>	<b>169</b>
<b>Full-time Employees</b>	<b>168</b>	<b>167</b>	<b>166</b>	<b>169</b>	<b>172</b>	<b>168</b>	<b>174</b>	<b>170</b>	<b>180</b>	<b>183</b>	<b>183</b>	<b>178</b>	<b>173</b>

## Area III Child Welfare Referrals and FTE



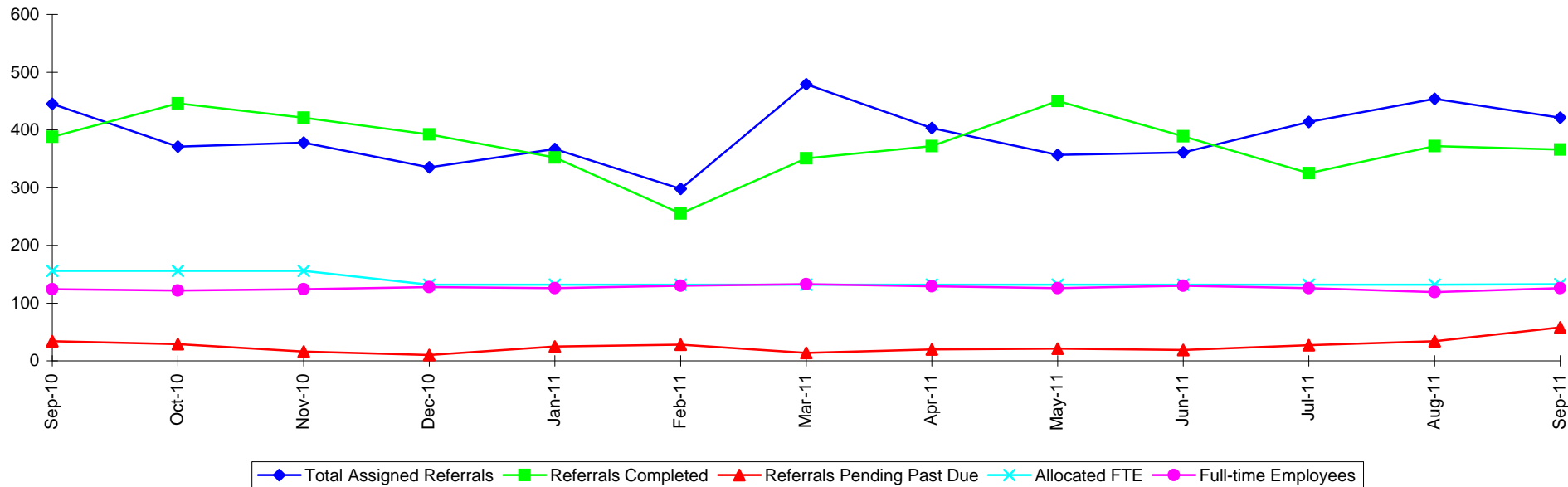
Area III	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	177	180	179	180	183	154	218	218	174	163	201	222	219
PII Referrals	418	408	359	366	348	305	436	423	400	334	343	417	431
<b>Total Assigned Referrals</b>	<b>595</b>	<b>588</b>	<b>538</b>	<b>546</b>	<b>531</b>	<b>459</b>	<b>654</b>	<b>641</b>	<b>574</b>	<b>497</b>	<b>544</b>	<b>639</b>	<b>650</b>
Screened Out/Other	1,587	1,473	1,438	1,394	1,589	1,258	1,888	1,831	1,466	1,761	1,725	2,037	1,954
<b>Total Referrals</b>	<b>2,182</b>	<b>2,061</b>	<b>1,976</b>	<b>1,940</b>	<b>2,120</b>	<b>1,717</b>	<b>2,542</b>	<b>2,472</b>	<b>2,040</b>	<b>2,258</b>	<b>2,269</b>	<b>2,676</b>	<b>2,604</b>
<b>Referrals Completed</b>	<b>484</b>	<b>478</b>	<b>571</b>	<b>515</b>	<b>505</b>	<b>472</b>	<b>687</b>	<b>486</b>	<b>532</b>	<b>602</b>	<b>532</b>	<b>437</b>	<b>598</b>
Closed - Unable to Locate	31	25	35	36	19	11	33	16	31	40	25	22	24
Ref Pending W/in Time Frame	1,019	948	913	921	863	863	908	1,023	995	854	846	987	1,047
<b>Referrals Pending Past Due</b>	<b>95</b>	<b>242</b>	<b>197</b>	<b>187</b>	<b>234</b>	<b>193</b>	<b>52</b>	<b>69</b>	<b>108</b>	<b>89</b>	<b>71</b>	<b>109</b>	<b>54</b>
<b>Total Referrals Pending</b>	<b>1,114</b>	<b>1,190</b>	<b>1,110</b>	<b>1,108</b>	<b>1,097</b>	<b>1,056</b>	<b>960</b>	<b>1,092</b>	<b>1,103</b>	<b>943</b>	<b>917</b>	<b>1,096</b>	<b>1,101</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	164	155	98	78	102	70	51	111	85	57	27	47	44
NC No Contacts	164	155	98	78	102	70	51	111	85	57	27	47	44
<b>Allocated FTE</b>	<b>300</b>	<b>300</b>	<b>300</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>	<b>314</b>
<b>Full-time Employees</b>	<b>294</b>	<b>298</b>	<b>292</b>	<b>296</b>	<b>298</b>	<b>300</b>	<b>314</b>	<b>313</b>	<b>314</b>	<b>313</b>	<b>315</b>	<b>312</b>	<b>302</b>

## Area IV Child Welfare Referrals and FTE



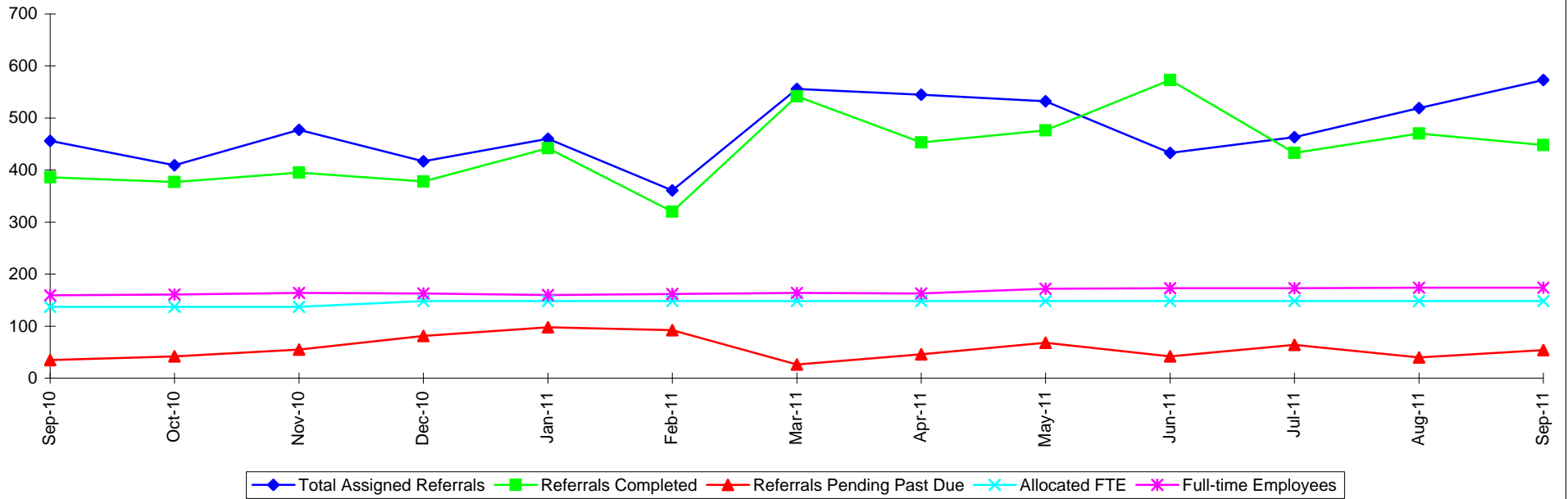
Area IV	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	107	113	116	87	105	90	155	111	92	106	103	120	100
PII Referrals	266	240	270	243	253	209	269	240	228	244	250	333	270
<b>Total Assigned Referrals</b>	<b>373</b>	<b>353</b>	<b>386</b>	<b>330</b>	<b>358</b>	<b>299</b>	<b>424</b>	<b>351</b>	<b>320</b>	<b>350</b>	<b>353</b>	<b>453</b>	<b>370</b>
Screened Out/Other	302	251	233	258	243	226	261	274	291	329	277	356	293
<b>Total Referrals</b>	<b>675</b>	<b>604</b>	<b>619</b>	<b>588</b>	<b>601</b>	<b>525</b>	<b>685</b>	<b>625</b>	<b>611</b>	<b>679</b>	<b>630</b>	<b>809</b>	<b>663</b>
<b>Referrals Completed</b>	<b>344</b>	<b>389</b>	<b>352</b>	<b>363</b>	<b>361</b>	<b>278</b>	<b>436</b>	<b>349</b>	<b>391</b>	<b>315</b>	<b>301</b>	<b>300</b>	<b>360</b>
Closed - Unable to Locate	6	4	6	10	5	3	10	3	10	4	14	11	7
Ref Pending W/in Time Frame	680	607	621	580	569	579	613	625	546	553	559	671	673
<b>Referrals Pending Past Due</b>	<b>57</b>	<b>88</b>	<b>105</b>	<b>103</b>	<b>104</b>	<b>107</b>	<b>55</b>	<b>43</b>	<b>46</b>	<b>72</b>	<b>104</b>	<b>142</b>	<b>151</b>
<b>Total Referrals Pending</b>	<b>737</b>	<b>695</b>	<b>726</b>	<b>683</b>	<b>673</b>	<b>686</b>	<b>668</b>	<b>668</b>	<b>592</b>	<b>625</b>	<b>663</b>	<b>813</b>	<b>824</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	11	1	2	2	16	6	5	5	7	7	2	17	4
NC No Contacts	11	1	2	2	16	6	5	5	7	7	2	17	4
<b>Allocated FTE</b>	<b>127</b>	<b>127</b>	<b>127</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>	<b>120</b>
<b>Full-time Employees</b>	<b>127</b>	<b>123</b>	<b>124</b>	<b>126</b>	<b>132</b>	<b>134</b>	<b>132</b>	<b>130</b>	<b>132</b>	<b>131</b>	<b>126</b>	<b>125</b>	<b>124</b>

### Area V Child Welfare Referrals and FTE



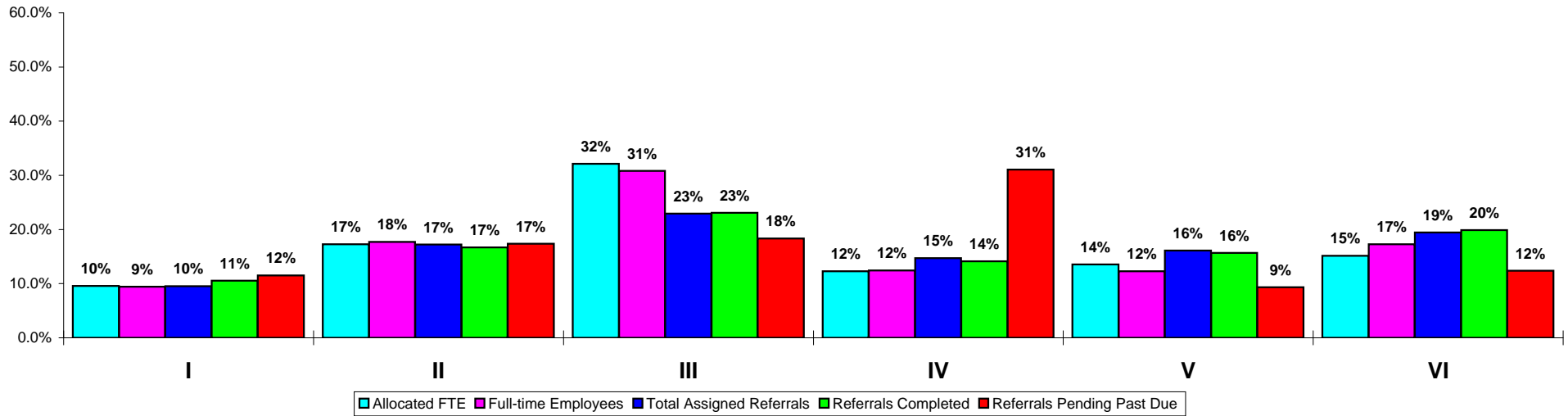
Area V	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	127	85	96	84	132	88	124	122	102	103	137	151	134
PII Referrals	318	286	282	251	235	210	355	281	255	258	277	303	287
<b>Total Assigned Referrals</b>	<b>445</b>	<b>371</b>	<b>378</b>	<b>335</b>	<b>367</b>	<b>298</b>	<b>479</b>	<b>403</b>	<b>357</b>	<b>361</b>	<b>414</b>	<b>454</b>	<b>421</b>
Screened Out/Other	593	510	516	496	460	343	586	621	533	504	434	645	571
<b>Total Referrals</b>	<b>1,038</b>	<b>881</b>	<b>894</b>	<b>831</b>	<b>827</b>	<b>641</b>	<b>1,065</b>	<b>1,024</b>	<b>890</b>	<b>865</b>	<b>848</b>	<b>1,099</b>	<b>992</b>
<b>Referrals Completed</b>	<b>388</b>	<b>446</b>	<b>421</b>	<b>392</b>	<b>352</b>	<b>255</b>	<b>351</b>	<b>372</b>	<b>450</b>	<b>389</b>	<b>325</b>	<b>372</b>	<b>366</b>
Closed - Unable to Locate	7	11	7	10	20	11	9	7	14	16	13	13	10
Ref Pending W/in Time Frame	706	626	592	525	503	533	668	684	573	537	606	665	686
<b>Referrals Pending Past Due</b>	<b>34</b>	<b>29</b>	<b>16</b>	<b>10</b>	<b>25</b>	<b>28</b>	<b>14</b>	<b>20</b>	<b>21</b>	<b>19</b>	<b>27</b>	<b>34</b>	<b>58</b>
<b>Total Referrals Pending</b>	<b>740</b>	<b>655</b>	<b>608</b>	<b>535</b>	<b>528</b>	<b>561</b>	<b>682</b>	<b>704</b>	<b>594</b>	<b>556</b>	<b>633</b>	<b>699</b>	<b>744</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	18	9	21	6	5	2	1	6	4	10	3	10	10
NC No Contacts	18	9	21	6	5	2	1	6	4	10	3	10	10
<b>Allocated FTE</b>	<b>156</b>	<b>156</b>	<b>156</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>132</b>	<b>133</b>
<b>Full-time Employees</b>	<b>124</b>	<b>122</b>	<b>124</b>	<b>128</b>	<b>126</b>	<b>130</b>	<b>133</b>	<b>129</b>	<b>126</b>	<b>130</b>	<b>126</b>	<b>119</b>	<b>126</b>

### Area VI Child Welfare Referrals and FTE



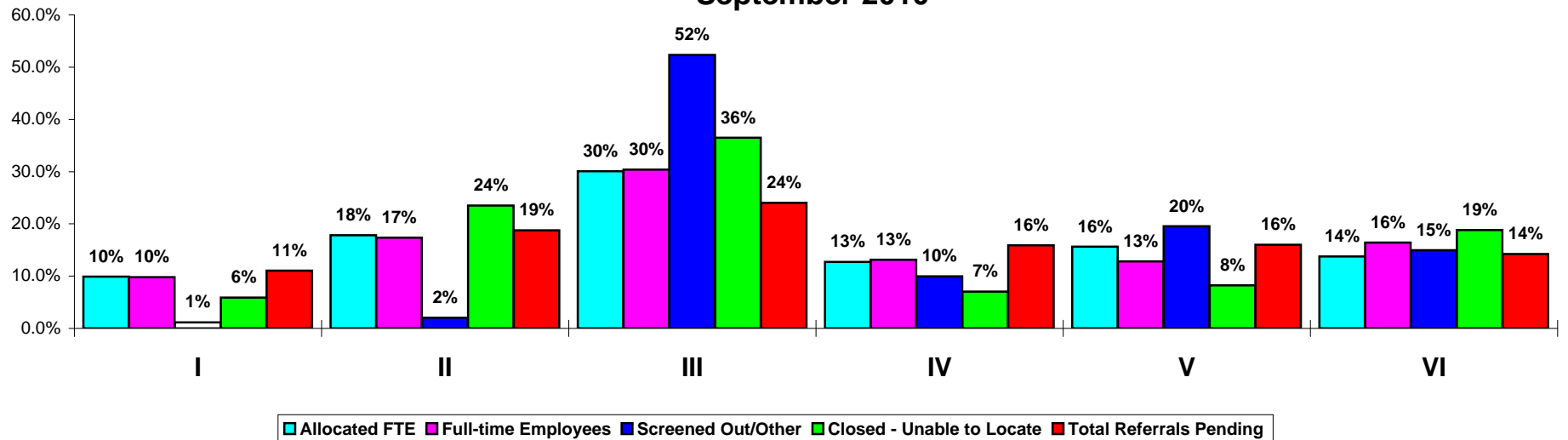
Area VI	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	138	94	121	105	132	89	153	124	126	125	130	153	168
PII Referrals	318	315	356	312	328	272	403	421	406	308	333	366	405
<b>Total Assigned Referrals</b>	<b>456</b>	<b>409</b>	<b>477</b>	<b>417</b>	<b>460</b>	<b>361</b>	<b>556</b>	<b>545</b>	<b>532</b>	<b>433</b>	<b>463</b>	<b>519</b>	<b>573</b>
Screened Out/Other	454	446	518	501	556	333	627	651	664	230	169	229	213
<b>Total Referrals</b>	<b>910</b>	<b>855</b>	<b>995</b>	<b>918</b>	<b>1,016</b>	<b>694</b>	<b>1,183</b>	<b>1,196</b>	<b>1,196</b>	<b>663</b>	<b>632</b>	<b>748</b>	<b>786</b>
<b>Referrals Completed</b>	<b>386</b>	<b>377</b>	<b>395</b>	<b>378</b>	<b>442</b>	<b>320</b>	<b>542</b>	<b>453</b>	<b>476</b>	<b>573</b>	<b>433</b>	<b>470</b>	<b>448</b>
Closed - Unable to Locate	16	21	20	19	19	21	33	20	24	37	33	32	23
Ref Pending W/in Time Frame	624	626	672	657	647	669	716	774	787	625	597	638	727
<b>Referrals Pending Past Due</b>	<b>35</b>	<b>42</b>	<b>55</b>	<b>81</b>	<b>98</b>	<b>92</b>	<b>26</b>	<b>46</b>	<b>68</b>	<b>42</b>	<b>64</b>	<b>40</b>	<b>54</b>
<b>Total Referrals Pending</b>	<b>659</b>	<b>668</b>	<b>727</b>	<b>738</b>	<b>745</b>	<b>761</b>	<b>742</b>	<b>820</b>	<b>855</b>	<b>667</b>	<b>661</b>	<b>678</b>	<b>781</b>
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	8	6	9	5	19	11	6	11	12	14	7	4	9
NC No Contacts	8	6	9	5	19	11	6	11	12	14	7	4	9
<b>Allocated FTE</b>	<b>137</b>	<b>137</b>	<b>137</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>	<b>148</b>
<b>Full-time Employees</b>	<b>159</b>	<b>161</b>	<b>164</b>	<b>163</b>	<b>160</b>	<b>162</b>	<b>164</b>	<b>163</b>	<b>172</b>	<b>173</b>	<b>173</b>	<b>174</b>	<b>174</b>

## Child Welfare Referrals and FTE, Percent of State Totals by Area, SFY 2012



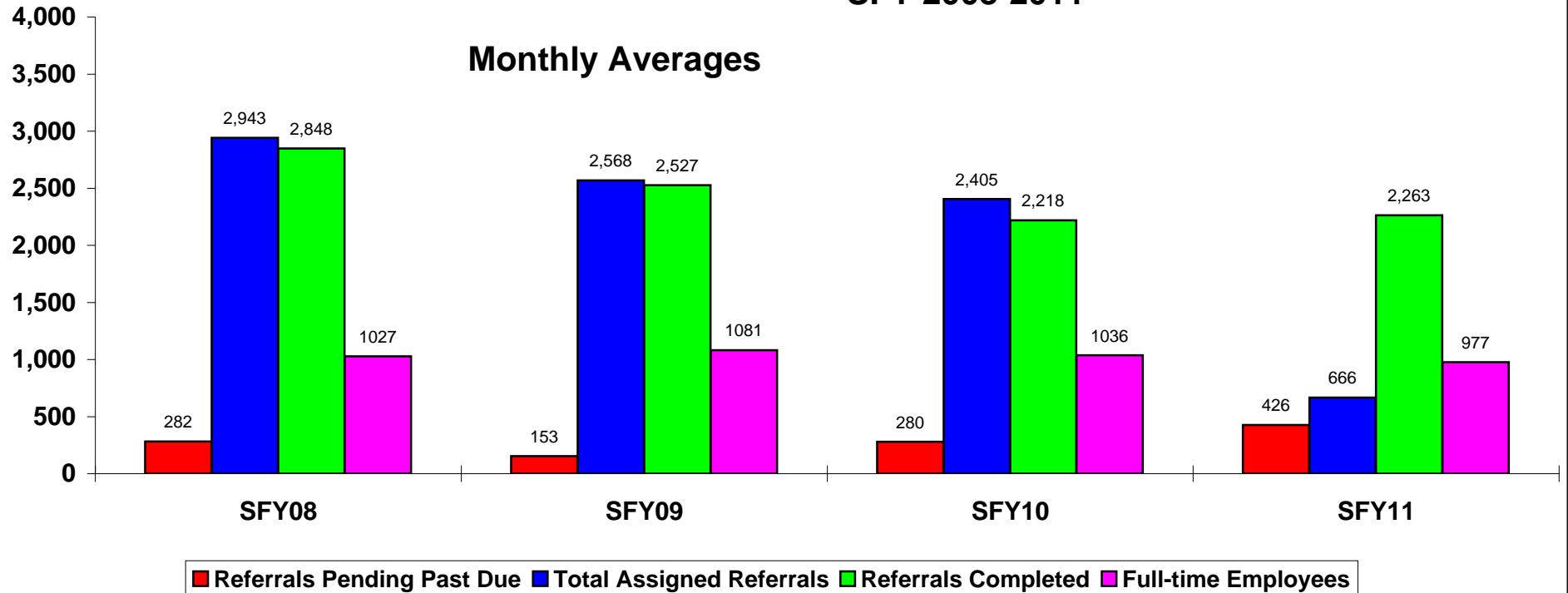
State Fiscal Year 2012	Total		I			II			III			IV			V			VI		
	Total	Avg.	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%
PI Referrals	2,528	843	247	82	9.8%	443	148	17.5%	642	214	25.4%	323	108	12.8%	422	141	16.7%	451	150	17.8%
PII Referrals	5,468	1,823	517	172	9.5%	936	312	17.1%	1,191	397	21.8%	853	284	15.6%	867	289	15.9%	1,104	368	20.2%
<b>Total Assigned Referrals</b>	<b>7,996</b>	<b>666</b>	<b>764</b>	<b>64</b>	<b>9.6%</b>	<b>1,379</b>	<b>115</b>	<b>17.2%</b>	<b>1,833</b>	<b>153</b>	<b>22.9%</b>	<b>1,176</b>	<b>98</b>	<b>14.7%</b>	<b>1,289</b>	<b>107</b>	<b>16.1%</b>	<b>1,555</b>	<b>130</b>	<b>19.4%</b>
Screened Out/Other	9,381	3,127	195	65	2.1%	283	94	3.0%	5,716	1,905	60.9%	926	309	9.9%	1,650	550	17.6%	611	204	6.5%
<b>Total Referrals</b>	<b>17,377</b>	<b>1,448</b>	<b>959</b>	<b>80</b>	<b>5.5%</b>	<b>1,662</b>	<b>139</b>	<b>9.6%</b>	<b>7,549</b>	<b>629</b>	<b>43.4%</b>	<b>2,102</b>	<b>175</b>	<b>12.1%</b>	<b>2,939</b>	<b>245</b>	<b>16.9%</b>	<b>2,166</b>	<b>181</b>	<b>12.5%</b>
<b>Referrals Completed</b>	<b>6,790</b>	<b>2,263</b>	<b>715</b>	<b>238</b>	<b>10.5%</b>	<b>1,133</b>	<b>378</b>	<b>16.7%</b>	<b>1,567</b>	<b>522</b>	<b>23.1%</b>	<b>961</b>	<b>320</b>	<b>14.2%</b>	<b>1,063</b>	<b>354</b>	<b>15.7%</b>	<b>1,351</b>	<b>450</b>	<b>19.9%</b>
Closed - Unable to Locate	262	87	13	4	5.0%	22	7	8.4%	71	24	27.1%	32	11	12.2%	36	12	13.7%	88	29	33.6%
Ref Pending W/in Time Frame	---	3,904	---	326	8.3%	---	678	17.4%	---	960	24.6%	---	634	16.2%	---	652	16.7%	---	654	16.8%
<b>Referrals Pending Past Due</b>	---	<b>426</b>	---	<b>49</b>	<b>11.5%</b>	---	<b>74</b>	<b>17.4%</b>	---	<b>78</b>	<b>18.3%</b>	---	<b>132</b>	<b>31.1%</b>	---	<b>40</b>	<b>9.3%</b>	---	<b>53</b>	<b>12.4%</b>
<b>Total Referrals Pending</b>	---	<b>1,082</b>	---	<b>94</b>	<b>8.7%</b>	---	<b>188</b>	<b>17.4%</b>	---	<b>260</b>	<b>24.0%</b>	---	<b>192</b>	<b>17.7%</b>	---	<b>173</b>	<b>16.0%</b>	---	<b>177</b>	<b>16.3%</b>
NC PI No Contacts	---	0	---	0	0.0%	---	0	0.0%	---	0	0.0%	---	0	0.0%	---	0	0.0%	---	0	0.0%
NC PII No Contacts	---	81	---	6	7.8%	---	13	16.5%	---	39	48.6%	---	8	9.5%	---	8	9.5%	---	7	8.2%
NC No Contacts	---	20	---	2	7.8%	---	3	16.5%	---	10	48.6%	---	2	9.5%	---	2	9.5%	---	2	8.2%
<b>Allocated FTE</b>	---	<b>977</b>	---	<b>94</b>	<b>9.6%</b>	---	<b>169</b>	<b>17.3%</b>	---	<b>314</b>	<b>32.1%</b>	---	<b>120</b>	<b>12.3%</b>	---	<b>132</b>	<b>13.5%</b>	---	<b>148</b>	<b>15.1%</b>
<b>Full-time Employees</b>	---	<b>1,005</b>	---	<b>95</b>	<b>9.4%</b>	---	<b>178</b>	<b>17.7%</b>	---	<b>310</b>	<b>30.8%</b>	---	<b>125</b>	<b>12.4%</b>	---	<b>124</b>	<b>12.3%</b>	---	<b>174</b>	<b>17.3%</b>

## Child Welfare Referrals and FTE, Percent of State Totals by Area September 2010



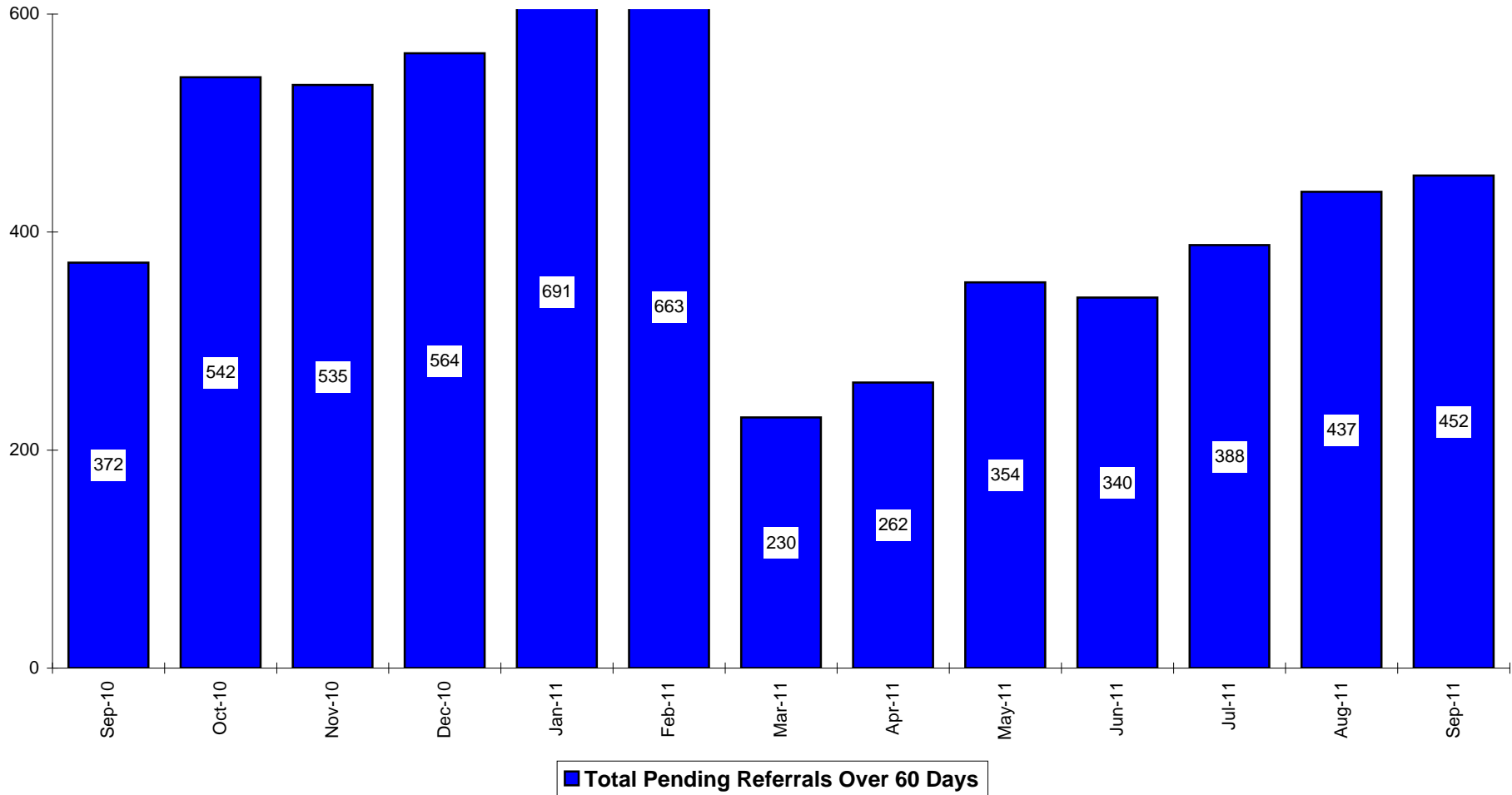
Sep-10	Total	I		II		III		IV		V		VI	
		Total	%	Total	%	Total	%	Total	%	Total	%	Total	%
PI Referrals	810	94	11.6%	167	20.6%	177	21.9%	107	13.2%	127	15.7%	138	17.0%
PII Referrals	1856	182	9.8%	354	19.1%	418	22.5%	266	14.3%	318	17.1%	318	17.1%
Total Assigned Referrals	2666	276	10.4%	521	19.5%	595	22.3%	373	14.0%	445	16.7%	456	17.1%
Screened Out/Other	3031	34	1.1%	61	2.0%	1,587	52.4%	302	10.0%	593	19.6%	454	15.0%
Total Referrals	5697	310	5.4%	582	10.2%	2,182	38.3%	675	11.8%	1,038	18.2%	910	16.0%
Referrals Completed	2267	234	10.3%	431	19.0%	484	21.3%	344	15.2%	388	17.1%	386	17.0%
Closed - Unable to Locate	85	5	5.9%	20	23.5%	31	36.5%	6	7.1%	7	8.2%	16	18.8%
Ref Pending W/in Time Frame	4259	449	10.5%	781	18.3%	1,019	23.9%	680	16.0%	706	16.6%	624	14.7%
Referrals Pending Past Due	372	63	16.9%	88	23.7%	95	25.5%	57	15.3%	34	9.1%	35	9.4%
Total Referrals Pending	4631	512	11.1%	869	18.8%	1,114	24.1%	737	15.9%	740	16.0%	659	14.2%
NC PI No Contacts	0	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%
NC PII No Contacts	230	14	6.1%	15	6.5%	164	71.3%	11	4.8%	18	7.8%	8	3.5%
NC (No Contacts)	230	14	6.1%	15	6.5%	164	71.3%	11	4.8%	18	7.8%	8	3.5%
Allocated FTE	997	99	9.9%	178	17.9%	300	30.1%	127	12.7%	156	15.6%	137	13.7%
Full-time Employees	967	95	9.8%	168	17.4%	294	30.4%	127	13.1%	124	12.8%	159	16.4%

## Child Abuse and Neglect Referrals and FTE SFY 2008-2011



	SFY08			SFY09			SFY10			SFY11		
	Total	Mo. Avg.	% Change	Total	Mo. Avg.	% Change	Total	Mo. Avg.	% Change	Total	Mo. Avg.	% Change
PI Referrals	10,389	866	0.4%	9,672	806	-6.9%	7,284	728	-9.6%	2,528	843	15.7%
PII Referrals	24,921	2,077	-3.6%	21,149	1,762	-15.1%	16,770	1,677	-4.8%	5,468	1,823	8.7%
<b>Total Assigned Referrals</b>	<b>35,310</b>	<b>2,943</b>	<b>-2.5%</b>	<b>30,821</b>	<b>2,568</b>	<b>-12.7%</b>	<b>24,054</b>	<b>2,405</b>	<b>-6.3%</b>	<b>7,996</b>	<b>666</b>	<b>-72.3%</b>
Screened Out/Other	27,720	2,310	36.2%	30,012	2,501	8.3%	27,702	2,770	10.8%	9,381	3,127	12.9%
<b>Total Referrals</b>	<b>63,030</b>	<b>5,253</b>	<b>11.4%</b>	<b>60,833</b>	<b>5,069</b>	<b>-3.5%</b>	<b>51,756</b>	<b>5,176</b>	<b>2.1%</b>	<b>17,377</b>	<b>1,448</b>	<b>-72.0%</b>
<b>Referrals Completed</b>	<b>34,171</b>	<b>2,848</b>	<b>-2.2%</b>	<b>30,329</b>	<b>2,527</b>	<b>-11.2%</b>	<b>22,183</b>	<b>2,218</b>	<b>-12.2%</b>	<b>6,790</b>	<b>2,263</b>	<b>2.0%</b>
Ref Pending W/in Time Frame	---	4,049	-1.2%	---	3,505	-13.4%	---	3,618	3.2%	---	3,904	7.9%
<b>Referrals Pending Past Due</b>	<b>---</b>	<b>282</b>	<b>37.3%</b>	<b>---</b>	<b>153</b>	<b>-45.7%</b>	<b>---</b>	<b>280</b>	<b>83.3%</b>	<b>---</b>	<b>426</b>	<b>51.9%</b>
<b>Total Referrals Pending</b>	<b>---</b>	<b>4,330</b>	<b>0.6%</b>	<b>---</b>	<b>3,658</b>	<b>-15.5%</b>	<b>---</b>	<b>3,898</b>	<b>6.6%</b>	<b>---</b>	<b>1,082</b>	<b>-72.2%</b>
<b>Allocated FTE</b>	<b>---</b>	<b>1011</b>	<b>1.2%</b>	<b>---</b>	<b>1051</b>	<b>4.0%</b>	<b>---</b>	<b>1008</b>	<b>-4.1%</b>	<b>---</b>	<b>977</b>	<b>-3.1%</b>
<b>Full-time Employees</b>	<b>---</b>	<b>1027</b>	<b>1.0%</b>	<b>---</b>	<b>1081</b>	<b>5.2%</b>	<b>---</b>	<b>1036</b>	<b>-4.2%</b>	<b>---</b>	<b>1005</b>	<b>-3.0%</b>

### Child Welfare Referrals Pending Over 60 Days September 2010 through September 2011



	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
<b>Total</b>	372	542	535	564	691	663	230	262	354	340	388	437	452
<b>I</b>	63	57	60	53	62	65	40	40	52	57	54	45	48
<b>II</b>	88	84	102	130	168	178	43	44	59	61	68	67	87
<b>III</b>	95	242	197	187	234	193	52	69	108	89	71	109	54
<b>IV</b>	57	88	105	103	104	107	55	43	46	72	104	142	151
<b>V</b>	34	29	16	10	25	28	14	20	21	19	27	34	58
<b>VI</b>	35	42	55	81	98	92	26	46	68	42	64	68	54

Area I	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	94	83	67	83	59	80	102	102	74	77	68	93	86
PII Referrals	182	188	158	153	174	167	202	199	156	146	172	166	179
Total Assigned Referrals	276	271	225	236	233	247	304	301	230	223	240	259	265
Screened Out/Other	34	35	22	24	21	37	21	27	104	97	73	68	54
Total Referrals	310	306	247	260	254	284	325	328	334	320	313	327	319
Referrals Completed	234	291	252	283	240	195	315	266	283	273	245	241	229
Closed - Unable to Locate	5	3	5	7	5	7	9	4	9	10	2	6	5
Referrals Pending < 60	449	433	399	359	347	392	405	436	360	299	301	323	353
Referrals Pending > 60	63	57	60	53	62	65	40	40	52	57	54	45	48
Total Referrals Pending	512	490	459	412	409	457	445	476	412	356	355	368	401
NC PI (No Contacts)	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII (No Contacts)	14	7	16	6	7	12	7	2	15	10	4	4	11
NC (No Contacts)	14	7	16	6	7	12	7	2	15	10	4	4	11
Allocated FTE	99	99	99	95	95	95	95	95	95	95	95	95	91
Full-time Employees	95	96	96	95	95	97	96	95	96	100	98	95	91

Area II	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	167	141	125	153	146	125	159	153	135	85	129	165	149
PII Referrals	354	291	315	289	311	250	376	299	302	256	266	312	358
Total Assigned Referrals	521	432	440	442	457	375	535	452	437	341	395	477	507
Screened Out/Other	61	62	33	27	39	50	17	40	182	183	109	92	82
Total Referrals	582	494	473	469	496	425	552	492	619	524	504	569	589
Referrals Completed	431	448	431	424	384	366	603	469	471	486	370	381	382
Closed - Unable to Locate	20	7	3	14	9	14	13	11	16	15	7	9	6
Referrals Pending < 60	781	762	756	730	758	754	819	794	729	573	583	670	780
Referrals Pending > 60	88	84	102	130	168	178	43	44	59	61	68	67	87
Total Referrals Pending	869	846	858	860	926	932	862	838	788	634	651	737	867
NC PI (No Contacts)	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII (No Contacts)	15	18	25	22	42	18	26	28	36	9	3	10	27
NC (No Contacts)	15	18	25	22	42	18	26	28	36	9	3	10	27
Allocated FTE	178	178	178	169	169	169	169	169	169	169	169	169	169
Full-time Employees	168	167	166	169	172	168	174	170	180	183	183	178	173

Area III	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	177	180	179	180	183	154	218	218	174	163	201	222	219
PII Referrals	418	408	359	366	348	305	436	423	400	334	343	417	431
Total Assigned Referrals	595	588	538	546	531	459	654	641	574	497	544	639	650
Screened Out/Other	1587	1473	1438	1394	1589	1258	1888	1831	1466	1761	1725	2037	1954
Total Referrals	2182	2061	1976	1940	2120	1717	2542	2472	2040	2258	2269	2676	2604
Referrals Completed	484	478	571	515	505	472	687	486	532	602	532	437	598
Closed - Unable to Locate	31	25	35	36	19	11	33	16	31	40	25	22	24
Referrals Pending < 60	1019	948	913	921	863	863	908	1023	995	854	846	987	1047
Referrals Pending > 60	95	242	197	187	234	193	52	69	108	89	71	109	54
Total Referrals Pending	1114	1190	1110	1108	1097	1056	960	1092	1103	943	917	1096	1101
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	164	155	98	78	102	70	51	111	85	57	27	47	44
NC No Contacts	164	155	98	78	102	70	51	111	85	57	27	47	44
Allocated FTE	300	300	300	314	314	314	314	314	314	314	314	314	314
Full-time Employees	294	298	292	296	298	300	314	313	314	313	315	312	302

Area IV	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
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PI Referrals	107	113	116	87	105	90	155	111	92	106	103	120	100
PII Referrals	266	240	270	243	253	209	269	240	228	244	250	333	270
Total Assigned Referrals	373	353	386	330	358	299	424	351	320	350	353	453	370
Screened Out/Other	302	251	233	258	243	226	261	274	291	329	277	356	293
Total Referrals	675	604	619	588	601	525	685	625	611	679	630	809	663
Referrals Completed	344	389	352	363	361	278	436	349	391	315	301	300	360
Closed - Unable to Locate	6	4	6	10	5	3	10	3	10	4	14	11	7
Referrals Pending < 60	680	607	621	580	569	579	613	625	546	553	559	671	673
Referrals Pending > 60	57	88	105	103	104	107	55	43	46	72	104	142	151
Total Referrals Pending	737	695	726	683	673	686	668	668	592	625	663	813	824
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	11	1	2	2	16	6	5	5	7	7	2	17	4
NC No Contacts	11	1	2	2	16	6	5	5	7	7	2	17	4
Allocated FTE	127	127	127	120	120	120	120	120	120	120	120	120	120
Full-time Employees	127	123	124	126	132	134	132	130	132	131	126	125	124

Area V	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	127	85	96	84	132	88	124	122	102	103	137	151	134
PII Referrals	318	286	282	251	235	210	355	281	255	258	277	303	287
Total Assigned Referrals	445	371	378	335	367	298	479	403	357	361	414	454	421
Screened Out/Other	593	510	516	496	460	343	586	621	533	504	434	645	571
Total Referrals	1038	881	894	831	827	641	1065	1024	890	865	848	1099	992
Referrals Completed	388	446	421	392	352	255	351	372	450	389	325	372	366
Closed - Unable to Locate	7	11	7	10	20	11	9	7	14	16	13	13	10
Referrals Pending < 60	706	626	592	525	503	533	668	684	573	537	606	665	686
Referrals Pending > 60	34	29	16	10	25	28	14	20	21	19	27	34	58
Total Referrals Pending	740	655	608	535	528	561	682	704	594	556	633	699	744
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	18	9	21	6	5	2	1	6	4	10	3	10	10
NC No Contacts	18	9	21	6	5	2	1	6	4	10	3	10	10
Allocated FTE	156	156	156	132	132	132	132	132	132	132	132	132	133
Full-time Employees	124	122	124	128	126	130	133	129	126	130	126	119	126

Area VI	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	138	94	121	105	132	89	153	124	126	125	130	153	168
PII Referrals	318	315	356	312	328	272	403	421	406	308	333	366	405
Total Assigned Referrals	456	409	477	417	460	361	556	545	532	433	463	519	573
Screened Out/Other	454	446	518	501	556	333	627	651	664	230	169	229	213
Total Referrals	910	855	995	918	1016	694	1183	1196	1196	663	632	748	786
Referrals Completed	386	377	395	378	442	320	542	453	476	573	433	470	448
Closed - Unable to Locate	16	21	20	19	19	21	33	20	24	37	33	32	23
Referrals Pending < 60	624	626	672	657	647	669	716	774	787	625	597	638	727
Referrals Pending > 60	35	42	55	81	98	92	26	46	68	42	64	40	54
Total Referrals Pending	659	668	727	738	745	761	742	820	855	667	661	678	781
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	8	6	9	5	19	11	6	11	12	14	7	4	9
NC No Contacts	8	6	9	5	19	11	6	11	12	14	7	4	9
Allocated FTE	137	137	137	148	148	148	148	148	148	148	148	148	148
Full-time Employees	159	161	164	163	160	162	164	163	172	173	173	174	174

All Areas	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11
PI Referrals	810	696	704	692	757	626	911	830	703	659	768	904	856

PII Referrals	1856	1728	1740	1614	1649	1413	2041	1863	1747	1546	1641	1897	1930
Total Assigned Referrals	2666	2424	2444	2306	2406	2039	2952	2693	2450	2205	2409	2801	2786
Screened Out/Other	3031	2777	2760	2700	2908	2247	3400	3444	3240	3104	2787	3427	3167
Total Referrals	5697	5201	5204	5006	5314	4286	6352	6137	5690	5309	5196	6228	5953
Referrals Completed	2267	2429	2422	2355	2284	1886	2934	2395	2603	2638	2206	2201	2383
Closed - Unable to Locate	85	71	76	96	77	67	107	61	104	122	94	93	75
Referrals Pending < 60	4259	4002	3953	3772	3687	3790	4129	4336	3990	3441	3492	3954	4266
Referrals Pending > 60	372	542	535	564	691	663	230	262	354	340	388	437	452
Total Referrals Pending	4631	4544	4488	4336	4378	4453	4359	4598	4344	3781	3880	4391	4718
NC PI No Contacts	0	0	0	0	0	0	0	0	0	0	0	0	0
NC PII No Contacts	230	196	171	119	191	119	96	163	159	107	46	92	105
NC No Contacts	230	196	171	119	191	119	96	163	159	107	46	92	105
Allocated FTE	997	997	997	978	978	978	978	978	978	978	978	978	975
Full-time Employees	967	967	966	977	983	991	1013	1000	1020	1030	1021	1003	990

Jan-00

	Total	Area I		Area II		Area III		Area IV		Area V		Area VI	
	0	Total	%	Total	%	Total	%	Total	%	Total	%	Total	%
PI Referrals	856	86	10.0%	149	17.4%	219	25.6%	100	11.7%	134	15.7%	168	19.6%
PII Referrals	1930	179	9.3%	358	18.5%	431	22.3%	270	14.0%	287	14.9%	405	21.0%
Total Assigned Referrals	2786	265	9.5%	507	18.2%	650	23.3%	370	13.3%	421	15.1%	573	20.6%
Screened Out/Other	3167	54	1.7%	82	2.6%	1954	61.7%	293	9.3%	571	18.0%	213	6.7%
Total Referrals	5953	319	5.4%	589	9.9%	2604	43.7%	663	11.1%	992	16.7%	786	13.2%
Referrals Completed	2383	229	9.6%	382	16.0%	598	25.1%	360	15.1%	366	15.4%	448	18.8%
Closed - Unable to Locate	75	5	6.7%	6	8.0%	24	32.0%	7	9.3%	10	13.3%	23	30.7%
Referrals Pending < 60	4266	353	8.3%	780	18.3%	1047	24.5%	673	15.8%	686	16.1%	727	17.0%
Referrals Pending > 60	452	48	10.6%	87	19.2%	54	11.9%	151	33.4%	58	12.8%	54	11.9%
Total Referrals Pending	4718	401	8.5%	867	18.4%	1101	23.3%	824	17.5%	744	15.8%	781	16.6%
NC PI No Contacts	0	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%
NC PII No Contacts	105	11	10.5%	27	25.7%	44	41.9%	4	3.8%	10	9.5%	9	8.6%
NC (No Contacts)	105	11	10.5%	27	25.7%	44	41.9%	4	3.8%	10	9.5%	9	8.6%
Allocated FTE	975	91	9.3%	169	17.3%	314	32.2%	120	12.3%	133	13.6%	148	15.2%
Full-time Employees	990	91	9.2%	173	17.5%	302	30.5%	124	12.5%	126	12.7%	174	17.6%

State Fiscal Year 2012																					
0	Total		Area I			Area II			Area III			Area IV			Area V			Area VI			
	Total	Avg.	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	Total	Avg.	%	
PI Referrals	2,528	843	247	82	9.8%	443	148	17.5%	642	214	25.4%	323	108	12.8%	422	141	16.7%	451	150	17.8%	
PII Referrals	5,468	1,823	517	172	9.5%	936	312	17.1%	1,191	397	21.8%	853	284	15.6%	867	289	15.9%	1104	368	20.2%	
Total Assigned Referrals	7,996	666	764	64	9.6%	1,379	115	17.2%	1,833	153	22.9%	1,176	98	14.7%	1,289	107	16.1%	1555	130	19.4%	
Screened Out/Other	9,381	3,127	195	65	2.1%	283	94	3.0%	5,716	1,905	60.9%	926	309	9.9%	1,650	550	17.6%	611	204	6.5%	
Total Referrals	17,377	1,448	959	80	5.5%	1,662	139	9.6%	7,549	629	43.4%	2,102	175	12.1%	2,939	245	16.9%	2166	181	12.5%	
Referrals Completed	6,790	2,263	715	238	10.5%	1,133	378	16.7%	1,567	522	23.1%	961	320	14.2%	1,063	354	15.7%	1351	450	19.9%	
Closed - Unable to Locate	262	87	13	4	5.0%	22	7	8.4%	71	24	27.1%	32	11	12.2%	36	12	13.7%	88	29	33.6%	
Referrals Pending < 60	---	3,904	---	326	8.3%	---	678	17.4%	---	960	24.6%	---	634	16.2%	---	652	16.7%	---	654	16.8%	
Referrals Pending > 60	---	426	---	49	11.5%	---	74	17.4%	---	78	18.3%	---	132	31.1%	---	40	9.3%	---	53	12.4%	
Total Referrals Pending	---	1,082	---	94	8.7%	---	188	17.4%	---	260	24.0%	---	192	17.7%	---	173	16.0%	---	177	16.3%	
NC PI (No Contacts)	---	0	---	0	0.0%	---	0	0.0%	---	0	0.0%	---	0	0.0%	---	0	0.0%	---	0	0.0%	
NC PII (No Contacts)	---	81	---	6	7.8%	---	13	16.5%	---	39	48.6%	---	8	9.5%	---	8	9.5%	---	7	8.2%	
NC (No Contacts)	---	20	---	2	7.8%	---	3	16.5%	---	10	48.6%	---	2	9.5%	---	2	9.5%	---	2	8.2%	
Allocated FTE	---	977	---	94	9.6%	---	169	17.3%	---	314	32.1%	---	120	12.3%	---	132	13.5%	---	148	15.1%	
Full-time Employees	---	1,005	---	95	9.4%	---	178	17.7%	---	310	30.8%	---	125	12.4%	---	124	12.3%	---	174	17.3%	

Sep-10													
	Total	Area I	Area II	Area III	Area IV	Area V	Area VI	0	0	0	0	0	0
	0	Total	%	Total	%	Total	%	Total	%	Total	%	Total	%
PI Referrals	810	94	11.6%	167	20.6%	177	21.9%	107	13.2%	127	15.7%	138	17.0%
PII Referrals	1856	182	9.8%	354	19.1%	418	22.5%	266	14.3%	318	17.1%	318	17.1%
Total Assigned Referrals	2666	276	10.4%	521	19.5%	595	22.3%	373	14.0%	445	16.7%	456	17.1%
Screened Out/Other	3031	34	1.1%	61	2.0%	1587	52.4%	302	10.0%	593	19.6%	454	15.0%
Total Referrals	5697	310	5.4%	582	10.2%	2182	38.3%	675	11.8%	1038	18.2%	910	16.0%
Referrals Completed	2267	234	10.3%	431	19.0%	484	21.3%	344	15.2%	388	17.1%	386	17.0%
Closed - Unable to Locate	85	5	5.9%	20	23.5%	31	36.5%	6	7.1%	7	8.2%	16	18.8%
Referrals Pending < 60	4259	449	10.5%	781	18.3%	1019	23.9%	680	16.0%	706	16.6%	624	14.7%
Referrals Pending > 60	372	63	16.9%	88	23.7%	95	25.5%	57	15.3%	34	9.1%	35	9.4%
Total Referrals Pending	4631	512	11.1%	869	18.8%	1114	24.1%	737	15.9%	740	16.0%	659	14.2%
NC PI No Contacts	0	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%	0	100.0%
NC PII No Contacts	230	14	6.1%	15	6.5%	164	71.3%	11	4.8%	18	7.8%	8	3.5%
NC (No Contacts)	230	14	6.1%	15	6.5%	164	71.3%	11	4.8%	18	7.8%	8	3.5%
Allocated FTE	997	99	9.9%	178	17.9%	300	30.1%	127	12.7%	156	15.6%	137	13.7%
Full-time Employees	967	95	9.8%	168	17.4%	294	30.4%	127	13.1%	124	12.8%	159	16.4%
0	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
0	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%

New Backlog Chart														
0	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	
Total	372	542	535	564	691	663	230	262	354	340	388	437	452	
I	63	57	60	53	62	65	40	40	52	57	54	45	48	
II	88	84	102	130	168	178	43	44	59	61	68	67	87	
III	95	242	197	187	234	193	52	69	108	89	71	109	54	
IV	57	88	105	103	104	107	55	43	46	72	104	142	151	
V	34	29	16	10	25	28	14	20	21	19	27	34	58	
VI	35	42	55	81	98	92	26	46	68	42	64	68	54	