

CHILD CARE WARMLINE

1-888-574-5437

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he Warmline for Oklahoma Child Care Providers offers free telephone consultation to child care providers on numerous topics of concern. Consultants refer providers to appropriate services and resources within their communities.

I'm concerned about a child's development.

How can I talk to the parents about my concerns?

This child is out of control. What can I do?

What can I do about a child biting other children?

How can I tell if a child has ringworm?

HELP FOR THOSE PUZZLING QUESTIONS . . .

Anyone who cares for children needs someone to talk to occasionally about those puzzling questions regarding behavior, child development, health, safety, working with parents . . . and more.

The Child Care Warmline is as close as a telephone and is available to help child care providers find solutions to the daily dilemmas of caring for children.

Trained professionals in child development, guidance, parent education, and health and safety are available to assist providers in finding the answers to questions and resources they need to provide quality care for children. Consultants are available Monday through Friday from 8 a.m. until 5 p.m. Messages left after hours will be answered as soon as a consultant is available.

AUTOMATED WARMLINE LIBRARY

Pre-recorded messages on a variety of topics related to child care, health, and development are available 24 hours a day. Web site access is available at: <http://www.okdhs.org/childcare>. Click on the yellow "Provider" tab and click on the Warmline Topics link.

A CONSULTANT CAN HELP!

- Clarify a problem.
- Provide information, including printed materials, if available.
- Help generate ideas and solutions.
- Offer guidance on developmentally appropriate practices.
- Provide referrals to meet individual needs and requests.
- Direct providers to relevant resources to assist with a concern.
- Provide follow up when needed.

The Warmline is a service provided by Child Guidance Service, Oklahoma State Department of Health, and the Division of Child Care, Oklahoma Department of Human Services. Call us at: 1-888-574-5437